



# How to check Member Eligibility & Claim Status

FOR PROVIDERS

1

**GOTO** [www.rfpadministrators.com](http://www.rfpadministrators.com)

Select the button **Providers** on the top right

2

**TO CHECK MEMBER ELIGIBILITY**

Select the button **Member Eligibility**

3

**PROVIDER ELIGIBILITY CHECK**

- 1 Enter the Member ID
- 2 Enter the Member DOB
- 3 Select Submit

4

**TO CHECK CLAIM STATUS**

Select the button **Claim Status**

5

**PROVIDER CLAIM STATUS**

- |                                  |                             |
|----------------------------------|-----------------------------|
| 1 Enter the Billing Provider TIN | 4 Enter the Date of Service |
| 2 Enter the Member ID            | 5 Select Submit             |
| 3 Enter the Member DOB           |                             |

**RFP ADMINISTRATORS**

[www.rfpadministrators.com](http://www.rfpadministrators.com)